

### EAU Patient Information Project: Setting standards in cooperation and care

Special session

Friday, 24 March  
12:15 - 13:30

**Location:** Room 1, Capital suite (level 3)

**Chair:** T. Bach, Hamburg (DE)

**Aims and objectives of this session**

Aim:

- To promote knowledge about the project to a wide audience
- To highlight the cooperative character and worldwide expansion
- To encourage usage of EAU patient information by patients and doctors
- To disseminate the information of our guidelines to our patients through the doctors and patient groups

Target group:

Urologists, patient groups, national societies and nurses.

12:15 - 12:20

**Welcome and introduction**

T. Bach, Hamburg (DE)

12:20 - 12:30

**The society's perspective – What can EAU Patient Information do for you, why do we need to translate GL for patients?**

C.R. Chapple, Sheffield (GB)

12:30 - 12:40

**The resident's/doctor's perspective: How I use EAU Patient Information to get my patients informed**

G. Patruno, Rome (IT)

12:40 - 12:50

**The patients' perspective: What a patient fears and needs**

A. Winterbottom, Chinnor (GB)

12:50 - 13:00

**The nurse's perspective: Things patients do not ask or do not dare to ask their doctors**

C.N. Tillier, Amsterdam (NL)

13:00 - 13:10

**The international view: Why is it important to have patient information in the native language**

C. Llorente, Madrid (ES)

13:10 - 13:20

**The future of EAU patient information in daily practice: Demonstration of "The Patient Information App"**

T. Bach, Hamburg (DE)

13:20 - 13:25

**Discussion**

13:25 - 13:30

**Conclusion**

T. Bach, Hamburg (DE)